



## PET POLICY AGREEMENT

Dear Valued Guest,

Guests who wish to bring their pets to NUUK are allowed to book the following *Pet Designated Rooms*:

- ❖ Lakehus Junior Suite (RM1)
  - Pets are allowed on the outdoor balcony within their fence/crate and will strictly **not** be allowed inside the room.
- ❖ Lakehus Lanai Deluxe (RM8)
  - Pets are allowed inside the room. A deep-cleaning fee of P2,250 applies per stay (See rule 3 below for more details).

Please be informed of the following:

1. **Guests need to register their pets with the Hotel prior to arrival.** Otherwise, we may not be able to accommodate your request to have your little ones join you.
2. **Only dogs or cats are allowed** as pets at the Hotel. No other animals are allowed at the property.
3. The guest shall pay the disinfection cleaning fee upon booking or check-in. The fee is non-refundable. **Rate per pet stay in RM8: Php 2,250.00.** This is a one-time fee per booking, unless the Housekeeping Team deem it necessary to perform a deep clean and disinfection of the room during a multi-day stay. If a pet is seen to enter any room other than RM8, this will be considered a breach of our Pet Policy and Guest Terms and penalties may apply.
4. **A maximum of two pets are permitted per Pet Designated Room. Pets shall have a maximum height of 60 centimeters (2 ft.).** Cats shall be limited to domestic or house cats.
5. **Pets are allowed outdoors only at Nuuk. The only exception to this is RM8, as detailed above.**
6. Pet owners should provide the following:
  - Vaccination record
    - All pet vaccinations especially anti-rabies must be current and valid. **The pet/s' vaccination certificate must be presented to the Front Desk upon check-in.** Pets should not have been sick in the last seven (7) days.
  - Pee pad, Diapers, Disposable bags
  - Pet's food, water bowls and vitamins
  - Pet's sleeping amenities, such as bed/fence/crate/stroller/carrier/jumper/basket
  - Scratch pole for cats whose claws are not trimmed.
7. **Keep your pet leashed at all times in outdoor spaces** and they must be accompanied by their owners at all times.
8. All pets must be clean, well-groomed, and completely free of fleas and ticks. **Pets must wear diapers at all times especially in public areas of the hotel.**
9. **The guest shall give a CASH security deposit, equivalent to Five Thousand Pesos (Php5,000.00) per room upon check-in.** The security deposit will cover any damages incurred which may include but are not limited to, stained bedding, stained carpet, stained linen, scratches on the furniture, scratches on the floor, infestation, extra cleaning that may be required, and/or lost revenue charges while the unit is out of service due to cleaning and repairs. The room/s will be inspected upon check out. After confirmation and clearance that no damage was found in the room and no extra cleaning efforts were required, the security deposit shall be returned.
10. All responsibility for the pet(s) will remain with the owner, including, but not limited to, feeding, taking care of or cleaning up after your pet(s).
11. Pets shall wait in the vehicle or be escorted to the outdoor public spaces whilst one of the owners shall enter the Reception within the main Villa to complete the check-in process.
12. Pets are allowed to roam (leashed) on the beachfront without their diaper(s); provided that their waste will be cleaned and will be disposed of by their owners in secured disposable bags. At all times, the guest shall maintain and keep the property in a good and sanitary condition. Please hand over the soiled bags to one of our Maintenance team so they may assist you in its disposal.
13. The guest agrees not to leave any pet(s) unattended. Cats or dogs left unattended, for a period of more than six (6) hours, shall be considered abandoned and shall be reported to the proper authorities.



The registered guest shall indemnify Hotel Management for any costs, losses, or damages which may result from such action being taken.

14. All equipment required for the upkeep and feeding of pets are to be provided by the guest. Under no circumstances shall any equipment within the property be used for animal use, this includes the use of a hotel bathtub, available towels, and linen for your pets. Any use of linen for their pets is to incur corresponding charges. Stained or otherwise damaged linen will be charged twice the regular laundry rate while permanently stained linens will be charged with a corresponding replacement fee.

15. Pet owners will be required to promptly address any complaints made by fellow guests regarding noise or any other such disturbance that may be caused by the pet/s. In the event that any pet becomes overly disruptive or in any way aggressive towards other guests or employees, the pet must be removed from the property. In the event that any pet is considered dangerous by the Hotel Management, it shall immediately be removed from the property by the guest.

16. During any housekeeping service the guest is requested to remove their pet from the room. The guest may call the Housekeeping Department to arrange a convenient time to service the room. It is mandatory to allow the Housekeeping team to clean the room daily.

17. We request that you respect the preference of other guests' comfort. If they are allergic or cannot be near pets (for any reason, medical, religious or otherwise), then we may request you to limit the movement of your pets in certain public spaces.

18. Any damage caused by the pet(s) shall be charged to the registered guest and must be paid immediately upon the presentation of an invoice.

19. The Hotel Management and its employees shall not be liable for any loss, injuries, or illness of any pet for any reason whatsoever.

20. The guest shall strictly comply with the Pet Policy Agreement and other rules and regulations which may be issued by Hotel Management. Hotel Management reserves the right to require room changes, removal of pet/s from the property, refuse or discontinue service without refund if, in the hotel's sole discretion, the pet is considered dangerous, unhealthy, or likely to frighten, harm, disrupt hotel guests, has damaged hotel property, or for failure to abide by these policies.

21. The guest accepts full responsibility for any and all liability, claims, losses, costs, and expenses including reasonable attorney fees, for personal injury or property damage that may be caused by or attributed to their pet/s. The guest agrees to make any reimbursement for such damages on demand.

22. The guest agrees to indemnify, hold harmless and defend the Hotel Management, its owners, and employees from any and all liability, claims, losses, costs and expenses including reasonable attorney fees arising out of or relating to any claim for personal injury or property damage caused by or attributed to their pet/s.

*This Pet Policy Agreement (the "Pet Terms") forms as a supplement to the Hotel's Guest Terms and House Rules and is an agreement between the Guest and the Hotel, as detailed in the applicable Registration Card. The latest version is kept up to date at [www.nuuktaal.com/info](http://www.nuuktaal.com/info).*

Conforme:

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Registered Hotel Guest/Pet Owner's  
Signature above Printed Name

Date: -----