NUUK
TAAL LAKE

BOOKING CANCELLATION & AMENDMENTS

The Hotel's full cancellation and modification policy is under Section 3 of our Guest Terms (latest version is available on www.nuuktaal.com/info). Please use the below as a reference guide only.

Individual Bookings (one or two rooms booked)

The period prior to the check-in time on the arrival date	Refund available (as a percentage of the Total Amount)	Booking Amendment Fee (as a percentage of the Total Amount)
More than 20 days	90%	0%
14 to 20 days	70%	0%
72 hours to 13 days	50%	50%
Less than 72 hours	0%	100%

Group Bookings (3-5 rooms booked)

The period prior to the check-in time on the arrival date	Refund available (as a percentage of the Total Amount)	Booking Amendment Fee (as a percentage of the Total Amount)
More than 27 days	90%	0%
21 to 27 days	70%	0%
14 to 20 days	50%	50%
Less than 14 days	0%	100%

Exclusive Bookings (6–8 rooms) **and Events**
Exclusive hotel hire and events are governed by the cancellation and amendment terms in the signed Hotel Exclusive Contract or Event Contract. All payments made under these contracts are non-refundable.

ONLINE TRAVEL AGENCY (OTA) BOOKINGS

Bookings made through Online Travel Agencies (OTAs), including but not limited to Booking.com, Agoda, and Expedia, are subject to the cancellation, amendment, refund and other booking conditions of the respective OTA and the specific rate booked. **All cancellations and amendments for OTA bookings must be requested directly through the OTA from which the booking was made.** The Hotel is unable to amend or cancel these bookings directly outside of the applicable OTA procedures and policies.

Note: These details are subject to change along with our Guest Terms.